



# We get IT!

FISHER'S MANAGED IT SOLUTIONS

## WHO IS FISHER'S?

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### LOCAL EXPERTS

Since 1936 we have been helping businesses make the best decisions for their office technology.



### EXCEPTIONAL SERVICE

Our mission is to make our customers extremely happy with their office technology.



### TRUSTED PARTNER

Trusted office tech partner serving Idaho, Montana, Washington, and Utah.

## WHY MANAGED IT?

### CONSISTENT, TIMELY SUPPORT RESPONSE + RESOLUTION

We deliver timely, actionable IT support - There are no "low-priority" customers at Fisher's.

### PROACTIVE AND PREVENTATIVE PLANNING

We assign each customer a personal Chief Information Officer (CIO) who oversees your entire IT infrastructure with the support of Fisher's local team of certified IT experts. They ensure everything on your network is running smoothly.

### TRANSPARENT, FAIR, AND SIMPLE PRICING

We understand that IT budgets are not endless, so we work with you to provide reasonable solutions that meets your goals and your budget.

**CONTACT US**  
info@fisherstech.com

 **MORE ON BACK**

# CORE SERVICES

FOR A FULL MANAGED CUSTOMER



## LOCATION/SITE NETWORKING

Comprehensive design, management and security control of all IP-attached devices including firewall, network switching, Wi-Fi, and network cabling.



## HELPDESK AND SUPPORT

Certified IT staff providing you with in-house, vendor, and on-site support accessible by email, phone, and customer portal. Tiered level case management with defined SLAs to get users up and running in no time.



## DEVICE MANAGEMENT

Server and Desktop monitoring/management with proactive patch fix. Backstopped with best-in-class NOC support, inventory oversight, and technician on-site services.



## BACK-UP + BUSINESS CONTINUITY

Server, desktop and application copy data protection for recovery of lost or corrupted data. Cloud hosted recovery options for fast on-line survivability and platform portability.



## PRODUCTIVITY SERVICES

Email, desktop application, user file storage, and centralized administration for a business. Unlimited end-user support of document, spreadsheet, presentation and profile administration.

# ADVANCED SERVICES

## WANT A TECH-YEAH OFFICE?

Fisher's has additional offerings that are just right for your business needs.



COPIERS



UNIFIED COMMUNICATION



DOCUMENT AUTOMATION